

## Provider Quick Reference Guide

Uprise Health is a comprehensive organization formed through the integration of several leading companies in the behavioral health sector, including Claremont, Integrated Behavioral Health (IBH), American Behavioral (AB), EAP Preferred, Reliant Behavioral Health (RBH), Quality Health Solutions (QHS), and HMC Healthworks. This collaboration allows Uprise Health to offer a wide range of services and support to both providers and members.

### Provider Relations:

For any inquiries regarding provider relations, including onboarding, credentialing, Provider Portal and general support:

**Email:** [providerrelations@uprisehealth.com](mailto:providerrelations@uprisehealth.com)

### Provider Portal:

The Provider Portal is convenient, with round-the-clock access to submit claims, check claims status, review/print explanations of payments, and send customer service requests in a secure environment.

**Provider Portal:** [portal.ibhsolutions.com](http://portal.ibhsolutions.com)

*\*\*Registration is required*

### Authorizations:

**Claremont Provider Authorizations and session management:**

**Email:** [ClinicalTeam@uprisehealth.com](mailto:ClinicalTeam@uprisehealth.com)

**All other authorization inquiries can be directed to** [ProviderRelations@uprisehealth.com](mailto:ProviderRelations@uprisehealth.com)

**1099 Inquires**

**Email:** [justin.gomez@uprisehealth.com](mailto:justin.gomez@uprisehealth.com)

### Claims:

For questions related to claims submissions\*, status inquiries, or issues with claims processing:

**Email:** [claims@uprisehealth.com](mailto:claims@uprisehealth.com)

**Paper Claims can be submitted to:**

Uprise Health or  
HMC HealthWorks  
Attn: Claims  
2 Park Plaza, Suite 1200  
Irvine, CA 92614

**Fax:** Attn: Claims  
714-556-5430

*\*Please note, the most efficient submission process is through the Provider Portal.*

## Transforming Mental Healthcare

For more information, visit: [www.uprisehealth.com](http://www.uprisehealth.com)  
or call Uprise Health at: **1-800-395-1616**

IBH, Reliant Behavioral Health, American Behavioral Health, HMC Healthworks, and Claremont EAP are now part of Uprise Health.